June 5, 2007

Federal Communications Commission 445 12th Street SW Washington, DC 20554 RECEIVED & INSPECTED

JUN 2 0 2007

FCC - MAILROOM

Re: CG Docket No. 03-123

Dear Chairman Martin, Commissioners' Adelstein, Copps, McDowell & Tate,

I am writing regarding deaf people that I know who have been able to communicate in a much more efficient manner than ever before. This is because of the VRS System that they have been able to use recently. Many are now able to make their own doctor's appointments, talk with hearing relatives and have been able to carry on quality conversations with their hearing friends as well as communicate freely with deaf friends.

Deaf individuals have a different way of communicating with each other and oftentimes, their grammar is hard for the hearing to comprehend, but these VRS interpreters are skilled in the deaf communication and therefore, make conversations more easily understood than any TTY has been able to do in the past.

Another thing to consider, is that when deaf people go to hospitals for emergency treatments, it is very hard to get an interpreter on the spot when needed. If all hospitals were equipped with VRS, the deaf could more efficiently communicate their problems to the doctors, nurses and staff through this service. Also, it would increase the confidentiality of these visits as most of the interpreters would not be from the clients' hometowns. VRS could also be used in Federal Offices such as the Social Security Administration, License Bureau's, etc. These units could be set up on a rolling stand and if a deaf person came in for an interview, the interviewer could relate their questions with much less time and trouble as conversation is almost instant.

These are just a few of the ways VRS could help both deaf and hearing individuals and I am pleading with you to not only keep the existing services, but to consider increasing them, because in the long run, it

would be much more cost efficient for businesses, schools, hospitals, etc, to tap into using Video Relay Service, rather than having to use very highly paid Sign Language Interpreters, who might not be available when needed.

Very truly yours,

Veith a. Blatterleiter century 82 @ Yahoo. Com



Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely, Jane Marlett



Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

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Minne Blazer 9439 Leamington St Skohie, Dl. 60077 De can't live without it



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Juan KiverA Juan Divers Rickie S. Bridges 1319 149th street south Spanaway, WA 98387

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FCC - MAILROOM

Federal Communication Commission (FCC) 445 Twelfth Street SW Washington, D.C. 20554

Date: 6-12-2007

RE: Docket No. 03 - 123

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It is important for me and other deaf people to communicate with hearing and deaf people. I do use these services in my work and personal life and many deaf people use them, too. I use Video Relay service for business, doctors, family, friends and emergency. I and all deaf people depend on VRS and other relay services.

FCC needs to stop the VRS program cuts and fulfill the mandate of Americans with Disabilities Act ADA and provide deaf people with functionally equivalent telecommunication service. I do believe that the FCC staff needs more research with deaf peoples needs and have more conferences or meetings so that the FCC staff can get the information for deaf people's needs and find out what problems we have. It will provide the FCC staff with better knowledge and improve communication for the Deaf community in the future.

Sincerely,

Rickie S. Bridges

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JUN 2 0 2007 Somone heed to prozentational and check with the VRS Tech Support employees - Sederal times I had to go to friends left to use the IP to get in touch with the Whated Supports + asked to send some one (VRS trainers) to my home or that was to men one of the Divilly so help lodgy from 21 Am til 12i 25 PM + four of the got help lodgy from 21 Am til 12i 25 PM + four of the froblems that I couldn't call out at receive calls ites due to the modern that had late of IP addresses West from what I understood & one Here (VPG Tech Supports) on whendo which is to be Open 365 days, 7days, 24 Ms- Wid Lad to Want for a person to get on line do communicate but all you see what the words hell you Compellors - Ador't use Computer any more-The meentine if I do have one more Problem with VP/ modern next time, then that's et as Die Sheet down the Cable etes_ Darbara Kingley 6/10/07

June 12, 2007

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Sincerely,

Maria Carrillo

RECEIVED & INSPECTED

JUN 2 0 2007

FCC - MAILROOM

Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,

Ander Delpado